

The Arc High Street Clowne S43 4JY

To: Chair & Members of the Customer Services Scrutiny Committee

Contact: Alison Bluff Telephone: 01246 242528 Email: alison.bluff@bolsover.gov.uk

Friday 12th April 2024

Dear Councillor

EXTRAORDINARY CUSTOMER SERVICES SCRUTINY COMMITTEE

You are hereby summoned to attend an Extraordinary meeting of the Customer Services Scrutiny Committee of the Bolsover District Council to be held in the Council Chamber, The Arc, Clowne, on Monday 22nd April 2024 at 10:00 hours.

<u>Register of Members' Interests</u> - Members are reminded that a Member must within 28 days of becoming aware of any changes to their Disclosable Pecuniary Interests provide written notification to the Authority's Monitoring Officer.

You will find the contents of the agenda itemised on page 3.

Yours faithfully

J. S. Fieldend

Solicitor to the Council & Monitoring Officer



Equalities Statement

Bolsover District Council is committed to equalities as an employer and when delivering the services it provides to all sections of the community.

The Council believes that no person should be treated unfairly and is committed to eliminating all forms of discrimination, advancing equality, and fostering good relations between all groups in society.

Access for All statement

You can request this document or information in another format such as large print or **language** or contact us by:

- Phone: <u>01246 242424</u>
- Email: <u>enquiries@bolsover.gov.uk</u>
- **BSL Video Call:** A three-way video call with us and a BSL interpreter. It is free to call Bolsover District Council with Sign Solutions, you just need WiFi or mobile data to make the video call, or call into one of our Contact Centres.
- Call with <u>Relay UK</u> a free phone service provided by BT for anyone who has difficulty hearing or speaking. It's a way to have a real-time conversation with us by text.
- Visiting one of our <u>offices</u> at Clowne, Bolsover, Shirebrook and South Normanton

EXTRAORDINARY CUSTOMER SERVICES SCRUTINY COMMITTEE AGENDA

Monday, 22nd April, 2024 at 10:00 hours taking place in the Council Chamber, The Arc, Clowne

Item No.

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1. Apologies for Absence

2. Declarations of Interest

Members should declare the existence and nature of any Disclosable Pecuniary Interest and Non Statutory Interest as defined by the Members' Code of Conduct in respect of:

a) any business on the agendab) any matters arising out of those items and if appropriate, withdraw from the meeting at the relevant time.

3. Housing Strategy 2021-24 - Action Plan Monitoring Update: 4 - 80 March 2024

4. Development of the Housing Strategy 2024-2029 81 - 96